

TOWN OF VULCAN

Policy Manual

<u>POLICY NUMBER</u>			<u>TITLE OF POLICY</u>
U-09			Cleaning and Inspection of Plugged Sewer Lines
Approval	D/M/Y	Resolution #	
From: F-15	10/03/08	To: PU-20	
From PU-20		To U-09	
Amended	11/28/16	16.352	

STATEMENT:

The Town of Vulcan requires a policy to clarify the responsibility for plugged sewers between the property owner and the Town as well as the associated costs for cleaning or repair of plugged or damaged sewers.

1. Maintenance

1.1 Maintenance and repair of sewer service lines from the building or facility to the property line is the responsibility of the property owner. Maintenance and repair of the sewer service lines from the property line to the main is the responsibility of the Town only when the problem is associated with:

- A.) Tree roots from trees planted by the Town on the boulevard.
- B.) Failure of the sewer line due to improper installation of that portion of the line from the property line to the main where the Town was instrumental in the installation of that portion of the line.
- C.) Wear & tear of the line

2. Inspection

- 2.1** If a property owner claims that the service line is malfunctioning, and it is the Town's responsibility due to a problem identified in section 1.1, they shall deposit a fee as established in the rates and fees bylaw with the Town, and the line will be CCTV camera inspected by Town forces.
- 2.2** If the line is found to be installed and working properly, the property owner will forfeit their deposit and pay any additional costs associated with the inspection.
- 2.3** If the line is found to not be working properly due to a reason identified in section 1.1 between the property line and the main. The Town will reimburse all reasonable costs associated with the cleaning of the sewer line until such time as it can be repaired.

TOWN OF VULCAN

Policy Manual

3. Cleaning

- 3.1** All requests for sewer cleaning will be referred to local contractors. Where no local contractor is available, and in the case of an emergency, as determined by the Public Works Foreman, the Town may clean the line at the costs set out in the rates and fees bylaw.
- 3.2** For emergency sewer cleaning calls in off time hours, in cases of Section 3.1, where no contractor is available, there will be an additional charge as established in the rates and fees bylaw, if the plug is the responsibility of the owner.

4. Payment

- 4.1** All costs incurred by the property owner in the application of this policy will be charged against the land and shall be collectable in the same manner and subject to the same penalties as taxes.

- END OF POLICY-

